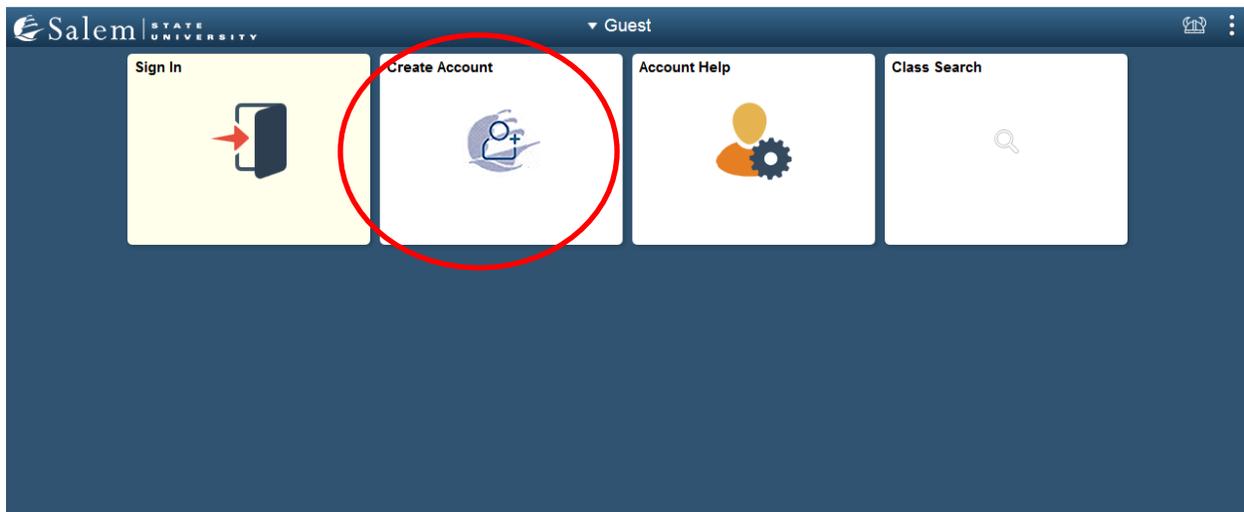# Student Navigation Center

How to: Create my new student Navigator account

1. At the student log in page, click on "Create Account".

2. Once at the "Welcome" page, answer questions 1 and 2 by clicking on the sliding button. Then, click "Continue".
Note: If you answered "Yes" to either question, please skip to step 6. If you answered no to both, please proceed to step 3.

3. On the New Student Information page, you must enter your name, address and phone/ email in their respective text boxes.
   Note: See arrow below for the required information needed to create a new account.

New Student Information

1 — 2 — 3 — 4

▼ New Student Name

Name Prefix	[ ] 🔍
*First Name	[ ] ⬅
Middle Name	[ ]
*Last Name	[ ] ⬅
Name Suffix	[ ] 🔍

▼ Address

*Country	United States ▾
*Street Address	[ ] ⬅
	[ ]
	[ ]
*City	[ ]
*State	Massachusetts ▾ ⬅
*Postal	[ ]

▼ Phone/Email

*Phone Number	[ ] ⬅
*Email Address	[ ] ⬅

4. Continuing on the New Student Information page, you must provide your citizenship Status, social security number, and other additional information. Then, click "Continue".

▼ Citizenship Status

*Status	Native ▾ ⬅

▼ SSN

Do you have a valid SSN?	(No) ⬅

▼ Additional Information

*Date of Birth	[ ] 📅 ⬅
Gender	[ ] ▾
Hispanic or Latino?	[ ] ▾
Ethnic Group	[ ] ▾
*Intended Course Level	[ ] ▾ ⬅

Continue

5. Review and confirm the information you entered. Then, click "Continue".

Note: If you could not provide a social security number, the information you input on the form will be sent in as a request to create an account and will need to be reviewed. This can take 24-48 hours. If you filled out the required criteria of the form and input your social security number, you will be re-directed to a page where you will be provided with your new SSU ID number/ login information.

6. If you answered "Yes" to question 1, your existing Navigator account will need to be reactivated. Please call or email the Student Navigation Center to do so. If you answered yes to question 2, please contact the Center for International Education for help in setting up your new account.